

# **Future Nillumbik Committee**

to be held at the Civic Centre, Civic Drive, Greensborough on Tuesday 17 April 2018 commencing at 7.30pm.

# **Agenda**

Mark Stoermer Chief Executive Officer

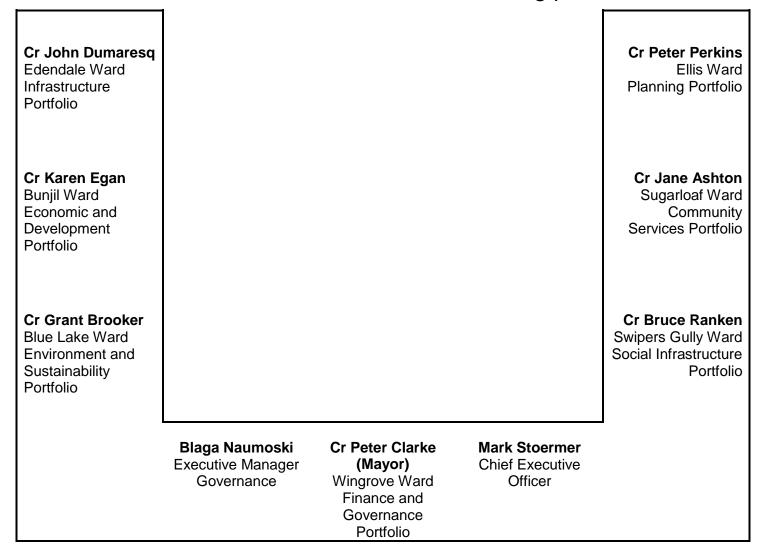
Wednesday 11 April 2018

Distribution: Public

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## Future Nillumbik Committee seating plan



#### Visitors in the gallery at Committee meetings are:

- Welcome to copies of the various reports which will be considered by this Committee at the meeting. These are on the table in the foyer.
- Welcome to tea, coffee and water. These are on the table in the foyer near the Council Chamber entry.
- Requested to observe deliberations quietly in order for Committee meetings to run smoothly.
- Advised that the meeting will be recorded and an audio recording of the meeting will be made publicly available on Council's website.

#### **Nillumbik Shire Council**

	Contents					
1.	Welcor	me and apologies	1			
2.	Disclos	sure of conflicts of interest	1			
3.	Confirm	nation of minutes	1			
4.	Officer	s' report	2			
Com	nmunity	Services Portfolio				
FN.C	10/18	Aged Care Reform	2			
FN.C	11/18	16 Days of Activism	7			
5.	Supple	ementary and urgent business	17			
6.	Confidential reports					

#### **Nillumbik Shire Council**

Agenda of the Future Nillumbik Committee Meeting to be held Tuesday 17 April 2018 commencing at 7.30pm

#### 1. Welcome and apologies

#### Welcome by the Chair

Members of the public are advised the meeting will be recorded and an audio recording of the meeting will be made publicly available on Council's website.

#### **Apologies**

Motion

That the apologies be accepted.

#### 2. Disclosure of conflicts of interest

Committee members should note that any disclosure of conflict of interest must be disclosed immediately before the item in which they have an interest.

#### 3. Confirmation of minutes

Confirmation of minutes of the Future Nillumbik Committee Meeting held on Tuesday 13 March 2018 and the Special Meetings of the Future Nillumbik Committee held on Monday 19 March 2018, Tuesday 20 March 2018, Thursday 22 March 2018, Tuesday 3 April 2018 and on Thursday 5 April 2018.

Motion

That the minutes of the Future Nillumbik Committee Meeting held on Tuesday 13 March 2018 and the Special Meetings of the Future Nillumbik Committee held on Monday 19 March 2018, Tuesday 20 March 2018, Thursday 22 March 2018, Tuesday 3 April 2018 and Thursday 5 April 2018 be confirmed.

FN.010/18 Aged Care Reform

Portfolio: Community Services

**Distribution: Public** 

Manager: Matt Kelleher, Director Services and Planning

Author: Corrienne Nichols, Manager Community Progams

#### Summary

Council currently has a service agreement with the Commonwealth Department Of Health (DOH) to deliver Commonwealth Home Support Program (CHSP) services until June 2019. While yet to be confirmed with Council officially by the Commonwealth, it is likely a 12 month extension will be issued to June 2020. Post this date it is expected the DOH will cease block funding services and move to funding sitting with individual clients.

Council sub-contracts its CHSP direct care services to MECWACare, a community not-for-profit organisation that aims to provide excellence in care and maximise the quality of life for clients. The contract with MECWACare is due to expire in June 2019. Council has the option of seeking State approval to extend the contract until 2020, in line with the expected expiration of Councils' contract with the Commonwealth DOH.

To inform the types of programs and services Council will deliver moving forward and meet the needs of the broader ageing population, consultation with the community is currently underway with the findings to be presented to Council in May 2018.

#### Recommendation

That the Committee (acting under delegation from Council):

- 1. Authorises Officers to engage with the Commonwealth Department of Health to receive official confirmation of the extension of the service agreement to deliver Commonwealth Home Support Program services until June 2020
- 2. Authorises Officers to engage with State Minister in relation to procurement exemption of tender process for one year extension of CHSP contract with MECWACare to ensure continuity of care, should council resolve to continue to provide services through to June 2020.
- 3. Based on confirmation of the extension of its service agreement with the Commonwealth, continues its Commonwealth Home Support Programme services operation as business as usual, to 30 June 2020.
- 4. Receives a further report by July 2018 that:
  - a) Considers the process, options and impacts of discontinuation or not retendering for some or all services under Commonwealth Home Support Programme as of 1 July 2020
  - b) Provides the results of the current Ageing well survey
  - c) Provides information about current market readiness for direct service delivery in Nillumbik post July 2020
  - d) Outlines the opportunity of playing a stewardship role in assisting the

#### FN.010/18 Aged Care Reform

transition of current service recipients to alternative providers and the relevant service model.

5. Authorises further exploration of reinvestment opportunities into providing alternative services and support for older people in the community.

#### **Attachments**

Nil

#### Background

- 1. The aged and disability reforms have been driven by the productivity commission Inquiry Report Caring for Older Australians review and the Commonwealth Living Longer Living Better Act, (passed into legislation June 2013). These reports established and highlighted the platform that initiated the reform agenda and have shaped the underlying architecture and mechanisms of the systems that are now being designed, developed and established through CHSP and NDIS. A report on the operation of the Disability Discrimination the COAG National Health Reform Agreement underpins a very clear transfer of primary responsibility for both aged and disability services to the Commonwealth.
- 2. Council currently has a service agreement with the Commonwealth Department of Health (DOH) to deliver Commonwealth Home Support Program (CHSP) services until June 2019. While yet to be confirmed with Council officially by the Commonwealth, unofficially council has been advised both verbally and it the DOH bulletins that it is likely a 12 month extension will be issued to June 2020. After this date it is expected the DOH will move CHSP services to a market-based funding model in-line with Consumer Directed Care. These changes are in line with the Commonwealth's Aged Care Roadmap and more recently the Tune Report.
- 3. To assess the potential impact of the changes to aged care, seven councils in the Northern Metropolitan Region (the Councils) commissioned Ernst & Young (EY) to complete an assessment including a review of current financial performance, strategic options available to the councils (optimise, sub-contract or establish a new business) and a high-level roadmap for implementation. Additional work also included cash-flow modelling over 10 years to determine the likely cost to implement each of the strategic options.
- 4. The analysis highlighted that for councils who currently deliver CHSP services inhouse (e.g. Moreland, Darebin and Banyule), a 'business as usual' approach will not be sufficient to remain financially viable due to their higher cost of operations (a legacy of corporate overheads, workplace practices and salaries) in comparison to the market.
- 5. In addition, the move to a market-based aged care system in 2020 will require these councils to implement full-cost reflective pricing to comply with the Commonwealth Competitive Neutrality Policy.
- 6. The assessment demonstrated that in comparison to other councils, Nillumbik Shire Council has the lowest operational costs in delivering CHSP. This is partly due to

#### FN.010/18 Aged Care Reform

Nillumbik's sub-contracting of direct in-home services such as domestic assistance, personal care and home maintenance, which other councils are now looking to emulate; but also due to the smallest population and client base utilising the service. Notwithstanding the lower costs, Council continues to subsidise the service by 47%.

- 7. Council has sub-contracted homecare services since Compulsory Competitive Tendering (CCT) was implemented in the mid-1990s. Council currently sub-contracts its CHSP direct care services to MECWACare, a community not-for-profit organisation that aims to provide excellence in care and maximise the quality of life for clients.
- 8. Council's contract with MECWACare is due to expire in June 2019. Council can seek (State) Ministerial approval to extend the contract until end of June 2020, in line with the expected expiration of Councils' contract with the Commonwealth DOH.
- 9. Post 2020, should Council seek to exit from in-home CHSP services, it may choose to remain in other services that support positive ageing as identified by the Nillumbik community.

#### **Policy context**

- 10. This report directly supports the achievement of Council Plan 2017-2021 strategy:
  - Ensure that community services, programs and facilities are inclusive and respond to current and emerging needs.

#### **Budget implications**

- 11. Continuation of sub-contracting Nillumbik Shire Council's CHSP services to MECWACare until 2019, or through to 2020 will have no impact on budget. This is Business as usual and has been budgeted for.
- 12. The exploration of opportunities for reinvestment will be funded through existing transition budget allocation, funded by the Commonwealth.

#### Consultation/communication

13. Community consultation with older people, carers and their families is currently underway, by way of a community survey, along with discussions with Council's Positive Ageing Reference Group (PARG). The findings of the survey to be presented to Council in June 2018. The purpose of the community consultation is to understand the current and future needs of our ageing population (including our CHSP clients) to identify potential areas of need.

#### Issues/options

- 14. Council's in-home CHSP services are currently a small contributor in helping to deliver on its Positive Ageing Strategy, reaching approximately 8% of the population aged 65 and above providing on average two hours of service per week per person. A broad range of other programs reach a larger proportion of our ageing population and focus on services which the market is unlikely to deliver, such as social support and community transport which help keep our ageing community connected.
- 15. Early market insights indicate that the CHSP will become a highly competitive market-place with a diverse range of new and growing providers to deliver services and meet the needs of Council's CHSP clients. Market providers have a high level of

#### FN.010/18 Aged Care Reform

interest in growing their businesses to meet the growing demand for services and are likely to have lower operational costs and offer new and more flexible ways to deliver services in line with the consumer directed care model. Beyond Council's contractor MECWACare, there are now numerous approved providers operating across Nillumbik, with provider numbers continuing to grow. This interest and capacity demonstrates the rapidly declining need and relevance for councils to remain in CHSP services.

- 16. As previously mentioned, after fees and Commonwealth funding are taken into account, Council currently subsidises CHSP services by 47%. To participate as an approved provider under the CHSP beyond 2020, competitive neutrality must be achieved, with the need for local government to remove any inherent advantage gained through its public ownership. The 'advantage' is in the form of ratepayer subsidy, currently almost half the cost of delivering the service. Council does not directly deliver direct care services and it has not done so since its inception in the 1990's. Council therefore does not have the ability to neutralise the subsidy in the form the service is delivered.
- 17. Reform principles and implications for Local Government.
  - Under Consumer Directed Care, services will no longer be block funded, rather funding will be provided directly to the client for the purchase of required services and supports from a range of providers
  - b) The protected market conditions under the previous HACC system are likely to be completely dismantled to facilitate open competition. Council is not well equipped and lacks the agility to operate under these unstable market conditions.
  - c) The Commonwealth may be seeking market efficiencies by having fewer contracts with larger organisations operating across broader geographic areas. Organisations who can deliver services on this scale will benefit from competitive advantages due to the economies of scale, broader service offerings and lower unit cost to deliver services.
- 18. There are a number of alternative ways in which Council can deliver on its Positive Ageing Programs including (non-exhaustive):
  - facilitate the effective communication, provision of information and engagement with community to ensure Council's CHSP clients and older people in the municipality are informed about changes in aged care
  - play a stewardship role and provide some assistance to current clients and potential aged care consumers to successfully transition to alternative providers and navigate the aged care system
  - explore and identify CHSP services that the market may not deliver in Nillumbik
  - explore alternative services and innovative programs outside the remit of CHSP and direct service delivery that realise Council's positive ageing policy objectives.

#### FN.010/18 Aged Care Reform

19. Over the coming 12 months, Council will be using the community consultation insights to revise existing programs and develop new programs which address communities' needs and deliver on our Positive Ageing Strategy.

#### Conclusion

- 20. Council continues to sub-contract its direct in-home CYSP services until June 2019, with an option to extend for a further year to June 2020.
- 21. From 2020, the Council has a stewardship role in assisting the transition of current clients to alternative providers
- 22. There are a range of other programs and services the Council continues to deliver such as social support and transport to meet the needs of its broader ageing community
- 23. The Council's current investment in CHSP services could be reinvested to fund programs and services supporting identified community need.

FN.011/18 16 Days of Activism

Portfolio: Community Services

**Distribution: Public** 

Manager: Matt Kelleher, Director Services and Planning

Author: Jodie Leahy, Family Support and Participation Resource Officer

**Corrienne Nichols, Manager Community Progams** 

#### Summary

The purpose of this report is to update Council of the activities and outcomes of last year's 16 Days of Activism against Gender-Based Violence Campaign.

#### Recommendation

That the Committee (acting under delegation from Council):

- 1. Commences planning for this year's 16 Days of Activism campaign.
- 2. Continues to build capacity within the community to support the campaign moving forward.
- 3. Reviews resource allocation to support the implementation of the 16 Days of Activism campaign and the Gender Equity Working Plan.
- 4. Builds on existing and new partnerships with key organisations and peak bodies to leverage more resources and increase community mobilisation and partnership opportunities.

#### **Attachments**

1. NSC Gender Equity Framework

#### Background

- Council made a commitment to the prevention of violence against women and promoting gender equity through signing up to Women's Health in the North's 'Building a Respectful Community Strategy 2017-2021' and adopting strategies included Nillumbik's Municipal Health and Wellbeing Plan 2017-2021 that 'Advance gender equality and respectful relationships: reduce violence against women and children in our community'.
- 2. At the Councillor Briefing of 13 September 2017, Councillors were presented with the '16 Days of Activism against Gender-Based Violence', global awareness raising campaign that runs from 25 November 10 December each year and the proposed approach for 2017.
- 3. With input from the internal Gender Equity Working Group and Councillors, the following activities and events were undertake over the 16 Days in 2017:

#### FN.011/18 16 Days of Activism

#### **Activity**

#### **Externally focused**

Local media release with healthAbility's CEO and Council's Mayor

Promotion of campaign and activities via:

- social media total reach of Council's Facebook posts was 5962
- media release
- Nillumbik News.
- orange banners and posters displayed at activities/events.

#### Council community grants to support community driven projects

The following organisations/groups delivered awareness raising activities funded through Council's 16 Days of Activism Community Grants:

- Yarrambat Golf Course Orange flags at each whole and orange golf balls. 600 members with 80-120 golfers daily, 1700 followers on social media who have been exposed to the campaign, Food truck event held on 10 December.
- Diamond Valley College 100 Year 9 students participated in the Love Bites project which was co-facilitated by teachers and Victoria Police.
- Morning tea launch of T-shirt display at Hurstbridge Community Hub. Attendance and speech given by the Mayor, Cr Clarke and Cr Ashton. Media attended and article published in Diamond Valley Leader. Forty community members attended.
- Victorian Skateboard Association Girls skate session in Eltham
- Diamond Valley Sports and Fitness Centre Orange laces, nets and netballs. Over the period of the 16 Days campaign, over 20,000 patrons attended the centre. Charity netball tournament was held and Cr Brooker gave a speech about the importance of the campaign.
- Diamond Valley Basketball Association Orange polo shirts for referees. Over 5,000 members were exposed to the campaign in person and over social media.

#### Other community driven/focused awareness raising activities

Raising awareness morning tea at Living & Learning Eltham with Cr Jane Ashton as guest speaker.

Diamond Valley and Eltham Libraries promoted the campaign through book displays, reading children's books that challenge gender stereotypes, display of posters and merchandise.

Children's story time at Diamond Valley and Eltham Libraries involving parents and preschool children.

#### FN.011/18 16 Days of Activism

Eltham Leisure Centre and Diamond Creek Community Centre supported the Share the Dignity campaign by collecting approximately 120 handbags filled with essential items to make up handbags for distribution to women experiencing family violence, homelessness and poverty.

#### Internally focused

Launch of Gender Equity framework by Chief Executive at Civic Centre office and Operations Centre (OC)

#### Awareness raising using:

- Wedgetails (staff newsletter)
- Organisational Development whiteboard
- SONIC (intranet)
- Posters at Civic Drive, OC, Maternal and Child Health centres, Living & Learning
- Email signature banner on all external emails
- Team meeting discussions to decide on localised actions for next 12 months

#### Range of staff training opportunities including:

- Council's Family Violence Contact Officer's training; how staff can get in contact and access resources. Twelve staff attended this training and recruitment for contact officers is in progress
- Superannuation Expo with a session focusing on gender pay gap statistics, financial abuse and where to get support.
- Promoting gender equity with children in early childhood settings for Council's early years staff and students

Council staff also supported the Share the Dignity campaign with over 40 handbags of essential items collected.

#### **Policy context**

- 4. This report directly supports the achievement of Council Plan 2017-2021 strategy:
  - Ensure that community services, programs and facilities are inclusive and respond to current and emerging needs.
  - Develop policies, strategies, projects and partnerships to enhance the health and wellbeing of the community by completing the Health and Wellbeing Plan, and implementing its actions through partnerships with community agencies and stakeholders.

#### FN.011/18 16 Days of Activism

#### **Budget implications**

- 5. The combined budget for the 16 Days of Activism campaign and the International Women's Day dinner event is \$15,000 annually.
- 6. The total 2017-2018 financial year budget for the 16 Day of Activism component was \$5,000, including \$2,500 for small grants for community led projects.

#### Consultation/communication

- 7. Planning and implementation of the 16 Days of Activism campaign involved consultation with Councillors, Executive Management Team, Corporate Affairs and the Gender Equity Working Party.
- 8. The campaign was promoted internally to enable Council services to promote the campaign through their programs.
- 9. Mobilisation of the community to support the campaign occurred through the provision of grants which provided funding to community groups to deliver activities and programs.

#### Issues/options

- Evaluation of the of the campaign undertaken by the internal Gender Equity Working Group identified the following findings:
  - Councillors and CEO actively supporting the 16 Days of Activism campaign allowed for more opportunities, engagement and collaborative work to occur across the organisation and the local community.
  - The variety of activities allowed for a greater impact in awareness raising about the prevention of violence against women and gender equity for staff.
  - The external activities involving the local community proved to have an impact as evidenced from the anecdotal feedback received from community members to officers from the sports and leisure facilities.
  - Acknowledgement received from lead advocacy organisations such as Women's Health in the North in relation to some of the innovative initiatives delivered by Nillumbik including training for early childhood educators and Women and Superannuation sessions.
  - The 16 Days of Activism against Gender-Based Violence campaign to promote community awareness needs to commence early and with adequate time to support the community to understand and promote the messages.
  - The internal activities need to be broadened to ensure staff across all council sites are able to participate in the campaign.
  - Feedback from both internal staff and community members was positive, resulting in people wanting to be involved in the 2018 campaign.
  - Feedback from the Community-lead project identified that the campaign created the opportunity for community mobilisation and engagement by having conversations about the meaning of the campaign and how community members can support it.

#### FN.011/18 16 Days of Activism

- Future work will involve more opportunities for partnerships with Women's Health in the North, healthAbility and Banyule City Council.
- 11. Prevention of Violence Against Women and promotion of Gender Equity is ongoing and needs to be resourced adequately to ensure it is embedded into everyday practice and promotion both within the organisation and the community.

#### Conclusion

- 12. The 2017 Campaign was successful in promoting awareness within the organisation and across the community as a whole.
- 13. With additional time and resources allocated, future campaigns will increase the reach and effectiveness of the messages.



# GENDER EQUITY FRAMEWORK



**Vision:** The Nillumbik community is gender equitable, safe and inclusive for all people.

**Our Commitment:** Advance gender equity and respectful relationships: Reduce violence against women and children in our community.<sup>1</sup>

#### Strategic Alignment

#### Global

United Nations Sustainable Development Goal 5:

Achieve gender equality and empower all women and girls

#### Federal

Change the Story: A shared framework for the primary prevention of violence against women and their children in Australia

National Plan to reduce Violence against Women and their Children 2010-2022

#### State

Victoria's Charter of Human Rights includes the right to be treated equally, to be safe from violence and abuse, to be part of a family, and to have our privacy respected.

Royal Commission into Family Violence Report and Recommendations (2016)

Safe and Strong: A Victorian Gender Equity Strategy (2016)

Ending Family Violence: Victoria's Plan for Change (2016)

Free from Violence: Victoria's strategy to prevent family violence and all forms of violence against women (2017)

Building From Strength: 10-Year Industry Plan for Family Violence prevention and Response (2017)

#### Regional

Women's Health in the North:

Building a Respectful Community Strategy

2017-2021

#### Local

Nillumbik Health and Wellbeing Plan 2017-2021

# FN.011/18 16 Days of Activism Attachment

1. Nillumbik Health and Wellbeing Plan 2017 - 2021

Principles				
Challenge condoning of violence against women	Promote women's independence and decision-making			
Challenge gender stereotypes and roles	Strengthen positive, equal and respectful relationships			

Scope					
Workplace	Programs & Services	Community			
Leadership on gender equitable culture and practices	Gender equitable and inclusive	Awareness, safety, collaboration			

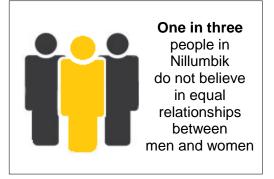
	Strategies		Outcomes	
1.	Improve gender equity, safety and respectful relationships in the workplace	•	<ul> <li>Improved understanding and capacity within Council, including services and facilities, of the prevention of violence against women and gender equity.</li> </ul>	
2.	Ensure our services and facilities are gender equitable, safe and inclusive			
3.	Raise community awareness of gender equity and respectful relationships	•	Increased profile of women's participation in under-represented areas.	
4.	Increase the promotion of gender equitable and non-violence messages through communications and social marketing		Increased community support for gender equality in relationships Increased capacity outside Council to	
5.	Collaborate with other organisations and community groups to collectively work towards preventing violence against women		prevent violence against women.	

# LOCAL STATISTICS



The number of Family Violence incidents reported by police in 2016-17 in Nillumbik

Police attend family violence incidents (against woman) in



36% of women in Nillumbik do 15 hours or more of unpaid domestic work compared to 11% of men

36%

Sexual assaults
against women
are reported
in Nillumbik
every week

19% of men in Nillumbik earn over \$100k per year

compared to only **5%** of women

# NATIONAL STATISTICS

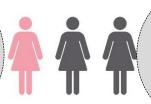


Every 2 minutes family violence results in a police call-out across Australia Violence against women costs
Australia

\$21.7 billion



In
Australia
1 in 3 women
have
experienced



...and 1 in 5 have

experienced sexual violence since the age of

week is

One

woman

а

Intimate partner violence is the leading preventable cause of death, disability and illness in 95%
of all victims of violence, experience violence from a male perpetrator

is

by a partner or former

**KILLED** 

Attachment

#### **DEFINITIONS OF KEY TERMS**

These definitions have been sourced from *Building a Respectful Community Strategy 2017-2021* (Women's Health in the North 2017)

**Family violence** – Under the Victorian *Family Violence Protection Act 2008*, family violence is defined as:

- (a) Behaviour by a person towards a family member of that person if that behaviour:
  - i. is physically or sexually abusive; or
  - ii. is emotionally or psychologically abusive; or
  - iii. is economically abusive; or
  - iv. is threatening; or
  - v. is coercive; or
  - vi. in any other way controls or dominates the family member and causes that family member to feel fear for the safety or wellbeing of that family member or another person; or
- (b) Behaviour by a person that causes a child to hear or witness, or otherwise be exposed to the effects of, behaviour referred to in paragraph (a).

**Gender** – the socially learnt roles, behaviours, activities and attributes that any given society considers appropriate for men and women; gender defines masculinity and femininity (Australian Women's Health Network, 2014). Gender expectations vary between cultures and can change over time (World Health Organization, 2015).

**Gender-based violence** – an umbrella term for any harmful act that is perpetrated against a person's will and that is based on socially ascribed (i.e. gender) differences between men and women. It includes acts that inflict physical, sexual or mental harm or suffering, threats of such acts, coercion, and other deprivations of liberty (UN Inter-Agency Standing Committee, 2015).

**Gender equity** – the provision of fairness and justice in the distribution of benefits and responsibilities between women and men (United Nations Development Program, 2001). It is not about the equal delivery of services or distribution or resources; rather, equity recognises diversity and disadvantage and seeks to direct resources and services towards those most in need to ensure equal outcomes for all (Australian Women's Health Network, 2014).

**Gender equality** – the equal rights, responsibilities and opportunities of women, men and trans and gender-diverse people. Equality does not mean that women, men and trans and gender diverse people will become the same but that their rights, responsibilities and opportunities will not depend on their gender (State of Victoria, 2016b).

**Primary prevention** – action that seeks to prevent violence against women *before it occurs* by addressing its underlying causes (VicHealth, 2007). This means changing the social and structural conditions that enable violence against women to occur by addressing the 'gendered drivers', as identified in *Change the Story (Our Watch et al., 2015)*.

**Violence against women** – any act of gender based violence that causes or could cause physical, sexual or psychological harm or suffering to women, including threats of harm or coercion, in public or in private life (Council of Australian Governments, 2011; United Nations General Assembly, 1993). This definition encompasses all forms of violence that women experience (including physical, sexual, emotional, cultural/spiritual, financial, and others) that are gender based (Our Watch et al., 2015). It also includes violence against women that occurs in institutional settings, such as care facilities and prisons.

#### FN.011/18 Attachment

16 Days of Activism

#### **REFERENCES**

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## Future Nillumbik Committee agenda

17 April 2018

- 5. Supplementary and urgent business
- 6. Confidential reports