

**Engaged, Connected Communities**

1.1.1	<p><b>Prepare a 2050 Shire Plan by the end of 2018</b></p> <p>Sponsor: Adrian Cully Owner: Neil Hordern (strongly supported by Integrated Strategy)</p>	1.	Commence the preparation of the 2050 Shire/Community Plan building on the review of the Green Wedge Management Plan and development of other key strategies (including housing and economic development)
5.9.2	<p><b>Review Nillumbik's municipal boundaries with neighbouring councils to ensure they reflect communities of interest</b></p> <p>Sponsor: Mark Stoermer Owner: Blaga Naumoski</p>		
1.1.3	<p><b>Audit and rationalise Council's communications and promotional material to ensure a coordinated approach with consistent messaging</b></p> <p>Sponsor: Adrian Cully Owner: Kylie Lethbridge</p>	2.	Develop a Brand Style Guide supported by an implementation and training plan
1.3.1	<p><b>Establish partnerships with other learning organisations including schools and Melbourne Polytechnic to respond to the community's desire for lifelong learning</b></p> <p>Sponsor: Matt Kelleher Owner: Corrienne Nichols</p>	3.	Scope a Lifelong Learning Plan with key stakeholders
1.5.4	<p><b>Develop a Women's Network to enhance, celebrate and acknowledge the role of women within Nillumbik and across the wider community</b></p> <p>Sponsor: Adrian Cully Owner: Izzy Abuleela</p>	4.	Identify our women's networks and scope communication opportunities for them to partner in initiatives which celebrate and acknowledge women within Nillumbik
1.1.2	<p><b>Develop an effective strategy to communicate and engage with our rural and urban communities</b></p> <p>Sponsor: Adrian Cully Owner: Suzy Ellingsen</p>	5.	Further embed community engagement into Council projects and delivery by: - reviewing Council's Community Engagement Policy - performing 'best practice' through key Council projects such as review of Green Wedge Management Plan, review of Eltham and Diamond Creek Activity Centres and redevelopment of the Eltham North Playground - building an online community using Council's new online engagement tool ( <i>Participate Nillumbik</i> ) - introducing live streaming of significant council events to ensure greater reach to the community
1.5.3	<p><b>Develop the links, shared values and understandings across the shire that enable individuals, groups and council to trust each other and work together productively</b></p> <p>Sponsor: Adrian Cully Owner: Neil Hordern</p>		
1.4.3	<p><b>Deliver an integrated community infrastructure plan which prioritises investment in and, where necessary, repurposing of community facilities</b></p> <p>Sponsor: Adrian Cully Owner: Naomi Paton</p>	6.	Progress the development of an integrated community infrastructure plan
1.4.1	<p><b>Establish agreed social, economic, and geographical guidelines to determine infrastructure, service levels and service priorities across the Shire</b></p> <p>Sponsor: Adrian Cully Owner: Naomi Paton</p>		
1.4.2	<p><b>Develop policies that support an equitable and transparent model of funding for community infrastructure</b></p> <p>Sponsor: Adrian Cully Owner: Naomi Paton</p>		
1.5.5	<p><b>Ensure a universal access lens is applied to all areas of council activity working towards the elimination of barriers to equitable access</b></p> <p>Sponsor: Hjalmar Philipp Owner: Neil Hordern</p>		
4.1.7	<p><b>Develop policies, strategies and projects that will enhance Nillumbik's reputation as a 'smart' shire using ICT to improve the quality of services and contact between residents and Council</b></p> <p>Sponsor: Suzy Ellingsen Owner: Eddie Cheng</p>	7.	Develop digital solutions to support social and community infrastructure, including the development of a Smart Cities approach
1.4.4	<p><b>Develop an interactive community facility database which clearly identifies all available social infrastructure for community use across the Shire</b></p> <p>Sponsor: Hjalmar Philipp Owner: Jon Miller</p>		
1.4.5	<p><b>Use technology and infrastructure to increase connectivity to create inclusive and dynamic community places that link people, knowledge and culture</b></p> <p>Sponsor: Suzy Ellingsen Owner: Adrian Cully (strongly supported by Connected Communities)</p>		
1.5.6	<p><b>Develop a reconciliation plan between Council and the Wurundjeri community as traditional owners, and strengthen practices to ensure the ongoing support of Aboriginal and Torres Strait Islander people</b></p> <p>Sponsor: Adrian Cully Owner: Neil Hordern</p>	8.	Continue to build relationships with the Wurundjeri community and engage and develop a Reconciliation Action Plan

3.3.1	<p><b>Complete the Health and Wellbeing Plan, and implement its actions through partnerships with community agencies and stakeholders</b></p> <p>Sponsor: Adrian Cully Owner: Neil Hordern</p>	9.	<p><b>Implement the adopted Health &amp; Wellbeing Plan and deliver initiatives in partnership with the community that contributes to broader health and wellbeing outcomes</b></p>
1.5.1	<p><b>Support initiatives that improve the capacity of volunteers and provide ongoing opportunities for people to undertake volunteering activities</b></p> <p>Sponsor: Neil Hordern Owner: Jane Lawson</p>		
1.5.2	<p><b>Work with young people to identify and respond to their priorities</b></p> <p>Sponsor: Neil Hordern Owner: Connected Communities</p>		
1.5.7	<p><b>Ensure that the LGBTI community is included and engaged in initiatives that are supported by Council</b></p> <p>Sponsor: Adrian Cully Owner: Angela Lampard</p>		
1.5.8	<p><b>Ensure that 'Welcome to Eltham' refugee and asylum seeker initiatives are ongoing</b></p> <p>Sponsor: Adrian Cully Owner: Neil Hordern</p>		
3.3.5	<p><b>Support the development of men's sheds to improve wellbeing</b></p> <p>Sponsor: Hjalmar Philipp Owner: Neil Hordern</p>		
3.3.6	<p><b>Recognise the Green Wedge as a contributing positive influence on health and wellbeing</b></p> <p>Sponsor: Adrian Cully Owner: Naomi Paton</p>		
3.9.4	<p><b>Improve road safety for cyclists through the Trails Strategy</b></p> <p>Sponsor: Hjalmar Philipp Owner: Jonathan Risby</p>		
3.10.8	<p><b>Promote alternative modes of transport as recommended in Council's Transport Statement</b></p> <p>Sponsor: Hjalmar Philipp Owner: Jonathan Risby</p>		

## Active and Creative People

2.1.1	<b>Review and update the Recreation Strategy</b> Sponsor: Adrian Cully Owner: Naomi Paton	10.	<b>Commence review of the Open Space and Recreational Strategy</b>
2.1.2	<b>Develop and implement an integrated strategy for managing open space and parkland</b> Sponsor: Hjalmar Philipp Owner: Jo Massoud, Lisa Pittle	11.	<b>Develop and implement an integrated strategy for managing open space, roadsides, waterways and parkland</b>
2.1.3	<b>Implement the Lifetime Play Strategy in natural and man-made spaces across the Shire</b> Sponsor: Adrian Cully Owner: Neil Hordern		
2.1.5	<b>Activate public recreation spaces along the Yarra River</b> Sponsor: Hjalmar Philipp Owner: Adrian Cully		
3.8.2	<b>Improve maintenance of parks, streetscapes and roadsides</b> Sponsor: Hjalmar Philipp Owner: Lisa Pittle		
2.2.9	<b>Assess and review Eltham Lower Park Masterplan including the Diamond Valley Miniature Railway</b> Sponsor: Adrian Cully Owner: Jo Massoud		
2.1.4	<b>Complete planning for the Hurstbridge Open Space Precinct</b> Sponsor: Adrian Cully Owner: Neil Hordern	12.	<b>Complete planning of Hurstbridge Open Space Precinct</b>
2.1.10	<b>Undertake planning and consultation and secure funding to deliver the following major projects:</b> * Diamond Valley Sports and Fitness Centre redevelopment * Diamond Creek social infrastructure * Diamond Creek to Hurstbridge recreation trail * Eltham Precincts 3 & 4 * Research Park pavilion * Civic Drive Precinct Plan * Eltham North Reserve pavilion * Diamond Creek regional play space  Sponsor: Adrian Cully Owner: Naomi Paton	13.	<b>Prepare a program of infrastructure priorities, identify and advocate for funding partnerships including grant and non-government investment, and complete existing Growing Suburbs Fund (GSF) projects (including the Civic Drive precinct, Research Park pavilion redevelopment and Eltham Central pavilion redevelopment - phase 1)</b>
2.1.8	<b>Develop infrastructure to enable sporting groups to promote participation in sport and community wellbeing</b> Sponsor: Adrian Cully Owner: Naomi Paton		
2.1.6	<b>Continue to implement the Recreation Trails Strategy</b> Sponsor: Adrian Cully Owner: Naomi Paton	14.	<b>Continue to advocate and lobby funding for broader trails network and progress the Diamond Creek Trail project, including:</b> - finalise funding arrangements - formally acquire land for trail extension - complete detailed design - commence procurement for construction
2.1.7	<b>Investigate potential uses for the former Council landfill sites at Plenty and Kangaroo Ground</b> Sponsor: Adrian Cully Owner: Neil Hordern	15.	<b>Investigate the potential uses for the former Council landfill sites at Plenty and Kangaroo Ground, including exploration of solar farming and energy renewal</b>
2.2.4	<b>Seek government funding for the development of a public art gallery of regional significance</b> Sponsor: Adrian Cully Owner: Kylie Lethbridge	16.	<b>Undertake feasibility for the development of a public art gallery of regional significance</b>
2.2.8	<b>Review Council's programs for grants to the community</b> Sponsor: Mark Stoermer Owner: Vince Lombardi	17.	<b>Review Council's community grants programs in order to achieve equity in the distribution of public monies which contribute to the advancement of Council's strategic objectives</b>
2.2.2	<b>Review the Artist in Residence Program and Art Acquisition Policy</b> Sponsor: Adrian Cully Owner: Kylie Lethbridge	18.	<b>Review the Artist in Residence Program</b>
2.2.2	As above	19.	<b>Review Art Acquisition Policy</b>
2.2.3	<b>Review and extend Council's policy for attractions, events and festivals</b> Sponsor: Adrian Cully Owner: Kylie Lethbridge	20.	<b>Develop a centralised program of events and festivals</b>

2.2.1	<b>Develop and implement an Arts and Culture Plan that builds on Nillumbik's rich artistic, cultural and physical Green Wedge heritage</b> Sponsor: Adrian Cully Owner: Kylie Lethbridge	21.	<b>Implement the adopted Arts and Culture Plan</b>
2.2.6	<b>Support and promote arts and culture activities that maximise access across the Shire</b> Sponsor: Adrian Cully Owner: Kylie Lethbridge		
2.2.7	<b>Recognise performing arts through facilitation and promotion throughout the Shire</b> Sponsor: Adrian Cully Owner: Kylie Lethbridge	22.	<b>Recognise performing arts through reviewing public performance spaces</b>

## Safe and Healthy Environments

3.1.2	<p><b>Review the impacts of the Green Wedge Management Plan on the Nillumbik community while ensuring the natural environment of the Green Wedge is preserved and nurtured for current and future generations</b></p> <p>Sponsor: Adrian Cully Owner: Naomi Paton</p>	23.	<p>Progress the review of the Green Wedge Management Plan by:</p> <ul style="list-style-type: none"> <li>- appointing a community panel to make recommendations to Council on vision, objectives and key actions for the new plan</li> <li>- Council considering and responding to recommendations made by the panel</li> <li>- Draft an updated plan for wider community engagement and consultation</li> <li>- Adopting a new plan following wide community engagement</li> </ul>
3.1.1	<p><b>Review the planning scheme in concert with State Government reforms, in consultation with residents, with the aim to make it easier and clearer for all stakeholders</b></p> <p>Sponsor: Mark Stoermer Owner: Adrian Cully</p>		
3.1.4	<p><b>Develop a new shire-wide housing strategy to reflect consultation with residents and evidence on future population demographics while protecting Nillumbik's neighbourhood character and enhancing the Green Wedge</b></p> <p>Sponsor: Adrian Cully Owner: Naomi Paton</p>	24.	<p>Develop a Housing Strategy, which includes housing options for retirement living and intentional housing outcomes</p>
3.3.2	<p><b>Facilitate intentional housing outcomes to support residents with a disability and their carers to continue living in Nillumbik</b></p> <p>Sponsor: Adrian Cully Owner: Naomi Paton</p>		
3.3.3	<p><b>Investigate options for housing and retirement living to enable residents to age in place throughout the whole Shire</b></p> <p>Sponsor: Adrian Cully Owner: Naomi Paton</p>		
3.2.1	<p><b>Develop a comprehensive Fire Mitigation Strategy</b></p> <p>Sponsor: Blaga Naumoski Owner: Justin Murray</p>	25.	<p>Implement bushfire mitigation, awareness and resilience actions from the Fire Mitigation Strategy</p>
1.2.1	<p><b>Work with communities to develop local risk awareness, mitigation and resilience strategies</b></p> <p>Sponsor: Blaga Naumoski Owner: Justin Murray</p>		
3.2.2	<p><b>Continue to work with emergency services and other agencies to plan and prepare for emergency events, and update the Municipal Emergency Management Plan (MEMP) and Municipal Fire Management Plan (MFMP)</b></p> <p>Sponsor: Blaga Naumoski Owner: Justin Murray</p>	26.	<p>Update all emergency management plans and continue to facilitate emergency management planning in partnership with our emergency management agencies</p>
3.5.1	<p><b>Implement the Climate Change Action Plan</b></p> <p>Sponsor: Hjalmar Philipp Owner: Lisa Pittle</p>	27.	<p>Report and measure on the progress of the Climate Change Action Plan</p>
3.6.1	<p><b>Review the Invasive Species Action Plan</b></p> <p>Sponsor: Hjalmar Philipp Owner: Lisa Pittle</p>	28.	<p>Review the Invasive Species Action Plan</p>
3.6.2	<p><b>Implement the Integrated Water Management Plan</b></p> <p>Sponsor: Hjalmar Philipp Owner: Lisa Pittle</p>	29.	<p>Implement the Integrated Water Management Plan</p>
3.1.5	<p><b>Promote and implement design excellence and innovation in architecture in public buildings</b></p> <p>Sponsor: Hjalmar Philipp Owner: Mathew Deayton</p>	30.	<p>Promote and implement design excellence and innovation in architecture in our activity centres and in public buildings</p>
3.4.1	<p><b>Review and implement the Domestic Animal Management Plan (DAMP)</b></p> <p>Sponsor: Matt Kelleher Owner: Manager Community Safety &amp; Amenity</p>	31.	<p>Implement the adopted Domestic Animal Management Plan (DAMP) for the 2018-2019 year actions</p>
3.6.3	<p><b>Advocate to Yarra Valley Water for extension of the sewer network</b></p> <p>Sponsor: Matt Kelleher Owner: Manager Community Safety &amp; Amenity</p>	32.	<p>Review and update the Domestic Wastewater Management Plan and continue to advocate to Yarra Valley Water for prioritisation and extensions to the sewer network, including Eltham South</p>

3.7.1	<b>Review waste management programs</b> Sponsor: Hjalmar Philipp Owner: Lisa Pittle	33.	<b>Review waste management programs and present an options paper to improve community outcomes</b>
3.7.3	<b>Plan for the future operation of the transfer station at Plenty</b> Sponsor: Hjalmar Philipp Owner: Lisa Pittle		
3.8.1	<b>Develop and implement the Graffiti Removal Plan</b> Sponsor: Matt Kelleher Owner: Manager Community Safety & Amenity	34.	<b>Establish a graffiti removal policy to inform future service levels</b>
3.9.3	<b>Develop agreed principles for application of rural road speed limits with VicRoads</b> Sponsor: Hjalmar Philipp Owner: Jonathan Risby	35.	<b>Advocate to VicRoads and State Government for traffic congestion and safety improvements and report on progress of outcomes every six months</b>
3.10.2	<b>Develop a traffic management plan in conjunction with VicRoads to deal with congestion</b> Sponsor: Hjalmar Philipp Owner: Jonathan Risby		
3.10.7	<b>Improve bus shelters and advocate for additional shelters</b> Sponsor: Hjalmar Philipp Owner: Jonathan Risby		
3.10.5	<b>Advocate for the removal of the level crossing at Main Hurstbridge Road, Diamond Creek and a pedestrian underpass east of George Street</b> Sponsor: Hjalmar Philipp Owner: Jonathan Risby		
5.2.1	<b>Advocate on important policy issues that affect the Nillumbik community, and coordinate government and community leaders for an optimum outcome</b> Sponsor: Mark Stoermer Owner: Mitch Grayson		
3.9.2	<b>Review preschool and school drop off zones to improve safety and access</b> Sponsor: Hjalmar Philipp Owner: Jonathan Risby	36.	<b>Promote and advocate for improvements to pedestrian, bicycle and horse riding connectivity and access (including safety) around schools, public transport interchanges, bus shelters and existing trails</b>
3.10.6	<b>Implement the footpath construction program</b> Sponsor: Hjalmar Philipp Owner: Mathew Deayton		
3.9.1	<b>Improve pedestrian access to schools</b> Sponsor: Hjalmar Philipp Owner: Jonathan Risby		
3.9.4	<b>Improve road safety for cyclists through the Trails Strategy</b> Sponsor: Hjalmar Philipp Owner: Jonathan Risby		
3.10.8	<b>Promote alternative modes of transport as recommended in Council's Transport Statement</b> Sponsor: Hjalmar Philipp Owner: Jonathan Risby		

<b>A Prosperous Economy</b>			
4.1.1	<b>Adopt a new Nillumbik Economic Development Strategy and create a set of indicators to measure success</b> Sponsor: Adrian Cully Owner: Kylie Lethbridge	37.	<b>Adopt a new Nillumbik Economic Development Strategy and create a set of indicators to measure success</b>
4.3.2	<b>Exhibit and determine amendment C107 (Bridge Street)</b> Sponsor: Adrian Cully Owner: Anthony Calthorpe		
4.1.5	<b>Develop an Equine Industry and Activity Strategy</b> Sponsor: Adrian Cully Owner: Kylie Lethbridge	38.	<b>Undertake a feasibility study/review of rural activity/industry (including equine) in the Shire to identify opportunities for further growth</b>
3.1.3	<b>Clarify the planning scheme to enhance opportunities for agricultural enterprises and tourism to prosper in appropriate ways in rural areas of Nillumbik</b> Sponsor: Mark Stoermer Owner: Adrian Cully & Kylie Lethbridge		
2.2.5	<b>Recognise and support opportunities which develop and grow creative and cultural industries in positioning Nillumbik – the Green Wedge Shire, positioning the shire as a key destination</b> Sponsor: Adrian Cully Owner: Kylie Lethbridge	39.	<b>Develop a Business Support and Attraction Plan underpinning Melbourne's North Investment Strategy</b>
4.1.2	<b>Provide support to enable the growth of local businesses</b> Sponsor: Adrian Cully Owner: Kylie Lethbridge		
4.2.3	<b>Continue to work collaboratively with the Nillumbik Tourism Association (now Nillumbik Tourism and Business - NTB)</b> Sponsor: Adrian Cully Owner: Kylie Lethbridge		
4.2.2	<b>Support and promote the Artisan Hills businesses and destinations</b> Sponsor: Adrian Cully Owner: Kylie Lethbridge	40.	<b>Implement a revised and refreshed Artisan Hills Marketing Plan, and explore and make recommendations for participation in the wider Victorian tourism framework</b>
4.2.1	<b>Implement the actions in the Destination Management Plan and Marketing Plan to facilitate the development of new tourism accommodation</b> Sponsor: Adrian Cully Owner: Kylie Lethbridge		
4.1.3	<b>Explore opportunities to partner with key economic development agencies</b> Sponsor: Adrian Cully Owner: Kylie Lethbridge		
4.4.1	<b>Eltham Precincts 3 and 4 Masterplan approved and implementation commenced</b> Sponsor: Adrian Cully Owner: Naomi Paton Lead: Poul Tvermoes	41.	<b>Progress the urban renewal of Eltham Precincts 3 and 4, including the taking to market the 'Civic Showcase' project</b>
4.3.1	<b>Review and update the Eltham and Diamond Creek activity centre structure plans</b> Sponsor: Adrian Cully Owner: Naomi Paton	42.	<b>Progress township planning, including:</b> - review and update the Eltham and Diamond Creek activity centre structure plans - develop a new Hurstbridge township plan - present options to Council to guide the development of the Yarrambat township plan
4.5.2	<b>Review and implement the Township Strategies for Wattle Glen, St Andrews and Hurstbridge</b> Sponsor: Adrian Cully Owner: Naomi Paton		
4.5.3	<b>Prepare and implement streetscape beautification plans for other villages to improve amenity, including Research, Kangaroo Ground and Panton Hill</b> Sponsor: Hjalmar Philipp Owner: Mathew Deayton		
4.5.1	<b>Yarrambat Township Plan amendment completed</b> Sponsor: Adrian Cully Owner: Naomi Paton		

## Responsible Leadership

3.10.1	<b>Advocate for the construction of the North East link that does not negatively impact on Nillumbik</b> Sponsor: Hjalmar Philipp Owner: Jonathan Risby	43.	<b>Advocacy - regularly update and implement an overarching advocacy strategy and pre-budget submission to State and Federal Government which encompasses policy and funding advocacy for the benefit of the Shire's community</b>
3.10.3	<b>Advocate for upgrades to Eltham Railway Station (including parking and drop off areas), no more train stabling and the removal of the Diamond Street level crossing</b> Sponsor: Hjalmar Philipp Owner: Jonathan Risby		
3.10.4	<b>Advocate for new train station at Eltham North</b> Sponsor: Hjalmar Philipp Owner: Jonathan Risby		
3.10.5	<b>Advocate for the removal of the level crossing at Main Hurstbridge Road, Diamond Creek and a pedestrian underpass east of George Street</b> Sponsor: Hjalmar Philipp Owner: Jonathan Risby		
5.2.1	<b>Advocate on important policy issues that affect the Nillumbik community, and coordinate government and community leaders for an optimum outcome</b> Sponsor: Mark Stoermer Owner: Mitch Grayson		
5.2.2	<b>Advocate on key issues ahead of the 2018 Victorian state election</b> Sponsor: Mark Stoermer Owner: Mitch Grayson		
5.2.3	<b>Advocate on key issues ahead of the 2019 Commonwealth election</b> Sponsor: Mark Stoermer Owner: Mitch Grayson		
5.2.4	<b>Make a pre-budget submission to the Victorian Government each year</b> Sponsor: Mark Stoermer Owner: Mitch Grayson		
5.6.1	<b>Review and implement Council's Asset Management Strategy for roads, footpath, buildings, drains and recreational assets</b> Sponsor: Hjalmar Philipp Owner: Jon Miller Lead: Nadine Sinclair	44.	<b>Review and implement Councils Asset Management Strategy for roads, footpaths, buildings, drains and recreational assets, and develop a better system to support delivery</b>
5.6.2	<b>Implement a program of surplus asset sales to provide funding for additional capital works</b> Sponsor: Hjalmar Phillip Owner: Jon Miller	45.	<b>Implement land sales decision from 1 May 2018 Ordinary Meeting of Council, including rezoning or introduce protections for parcels to be retained</b>
5.8.1	<b>Increase availability of on-line services to provide more choice for customers</b> Sponsor: Matt Kelleher Owner: Craig King	46.	<b>Develop and implement a Customer Experience Strategy, define service standards and deliver organisational wide customer service training</b>
5.4.1	<b>Deliver a 0% rate increase in 2017-2018, and ensure rate increases are at least 0.25% below the legislated rate cap in following years</b> Sponsor: Mark Stoermer Owner: Vince Lombardi	47.	<b>Ensure that residential rate increases are at least 0.25% below the legislated rate cap in 2019/20</b>
1.6.1	<b>Review Council's role in direct service provision and identify opportunities for improvement including the following:</b> * Early years infrastructure * Positive ageing * Home and community care * Youth services (Manager Connected Communities) * Edendale Community Environment Farm (TBC) * Living & Learning centres * Management of community facilities including leisure centres  Sponsor: Matt Kelleher Owner: Various	48.	<b>a) Undertake a number of strategic service reviews and commence implementation of developed service plans for:</b> - Maternal and Child Health Services - Building Surveying Services - Statutory Planning - Community transport in conjunction with response to Commonwealth aged care reforms - Management structure and future direction of Yarrambat Golf Course  <b>b) Progress implementation of service plans for the following completed service reviews:</b> - Local Laws - Living and Learning Nillumbik - Early Years Infrastructure Plan - Aged Care Reforms
1.3.2	<b>Enhance relationships with the U3A and maintain programs offered by Living and Learning and Edendale</b> Sponsor: Matt Kelleher Owner: Corrienne Nichols		
4.1.4	<b>Review planning application processes so that outcomes are timely, positive, customer-centric and meet statutory requirements</b> Sponsor: Matt Kelleher Owner: Manager Planning		



3.3.4	<b>Advocate for community transport for residents in remote townships</b> Sponsor: Matt Kelleher Owner: Corrienne Nichols		
5.7.1	<b>Implement the Organisational Culture and Capability Strategy to ensure Council has the right staff to effectively deliver services</b> Sponsor: Suzy Ellingsen & Jeremy Livingston Owner: Kristen Wylie	49.	<b>Continue to implement key Organisational Culture &amp; Capability Strategy (OCCS) programs, including:</b> - a review of organisational culture (update agreed values and behaviours) - further embedding a culture of continuous improvement and innovation - a developed service planning framework which includes workforce planning - underpinned by a targeted learning and development program
5.6.3	<b>Implement a program of continuous improvement and service reviews to ensure the community receives value for money</b> Sponsor: Suzy Ellingsen Owner: Jeremy Livingston		
5.7.2	<b>Develop and implement a KPI strategy for staff against Council's values and culture</b> Sponsor: Suzy Ellingsen Owner: Kristen Wylie	50.	<b>Implement the developed KPI framework for staff in order to better measure performance outcomes and tailor staff development</b>
5.8.2	<b>Implement digital technology to improve customer experience and staff productivity</b> Sponsor: Suzy Ellingsen Owner: Eddie Cheng & Richard Feagan	51.	<b>Implementation of the first phase of Technology Strategy, including:</b> - Mapping of Council's current infrastructure landscape to ensure their stability and they are up to date to meet organisational and community needs - Develop and commence Records Management Plan